



Terms + Conditions (Cohesion Weddings & Events)

DEFINITIONS

1. The 'CWAE' is Cohesion Weddings and Events Business.
2. The 'Client' refers to any individual, firm, or corporation hiring equipment or appoints services from the 'CWAE'.
3. The 'Equipment/Service' refers to all Furniture, Hire products, Lawn Games, Day Coordination's, any Services provided and any accessories supplied to the 'Client'.
4. The 'Event date' is the day of the wedding or event supplied by the client to the CWAE.

CONDITIONS OF PAYMENT

A deposit of 20% is require to secure your event date along with the signed terms and conditions. CWAE undertakes to supply the equipment/service for the Wedding/Event as indicated in the invoice document.

Any additional hours required, tasks or equipment not stated in the invoice may incur additional fees. You will be provided with a quote and made aware prior to payment request.

Additional travel costs may be applied for weddings/events outside the Southeast metro area.

No additional changes are to be made 14 days prior to wedding or event date by client, any further changes to be made may incur in additional fee.

If total amount is over \$1,000, Payments of 20% are to be made every 3 months.

The remaining balance of your account is due and payable at minimum 14 days prior to your event date.

If the total amount is under \$500 the amount must be paid within 3 months of the invoice date. If CWAE is not paid I/client understand that the equipment/service will not be supplied and therefore CWAE will not attend the event date.

HIRE DETAILS

Hire Equipment/Service and price are subject to change, Client will be made aware if there is any changes made.

Ceremony Packages hire is for 5hours time frame, which includes- delivery to location, set up, pack down and ceremony. We will commence pack down 1hour after ceremony has concluded.

Ceremony Arbour Hire is 3.5 hour time frame, which includes- delivery to location, set up, pack down and ceremony. Delivery is free within south east metro area and any Additional travel costs may be applied for weddings/events outside this area. Pack down, collection & travel after 7:00pm may occur additional fees and will be based upon these following factors- event location, items to collect/pack down, amount of travel, amount of staff and hours required.

CANCELLATION POLICY

The deposit is non-refundable. Though may be transferred if an alternative date is arranged with 6-12months of original date, provided CWAE is available to work on the alternative date.

In the event of cancellation due to unforeseen circumstances of the wedding/event, refund will be will be considered and will be at CWAE discretion.

Please note that cancelations fee will occur should you (client) cancel the booking within 30 days of the event date. No cancellation by the client is valid unless is has been acknowledged in writing by Managing Director from CWAE. Bookings cancelled within 7 days of the event date will be charged 100% of the total booking cost. Bookings cancelled between 7 and 30 days will be charged 50% of the total booking cost.


DISCLAIMER & COMPLIANCES

Cohesion shall in no way be held responsible or liable for any injury, death or loss of income caused to the client, any third parties or properties due to the hire of equipment or provided services by Cohesion Weddings & Events.

Clients gives permission for CWAE to use photos/videos/feedback on website, social media & advertising material. CWAE respects your privacy so please notify CWAE if you (client) do not agree to this.



Cohesion Weddings & Events



In the event of illness or injury, CWAE has the right to change the coordinator and/or planner on the day.

BOND

CWAE reserves the right to request a security bond to cover any equipment. The bond and amount will be determined by client individual booking requirements. Bond money will be returned on collection ensuring the equipment is in original condition. Any damaged, missing, very unclean items will be charged at full replacement cost and/or cleaning cost will then be deducted from the bond amount.

Bank card details to be supplied by client for bond security only, not bond payment. Please note all client information will be kept secure, private & confidential between client & CWAE, and client card details will be deleted after inspection on hire equipment and event date.

No payments will be deducted from client bank card, CWAE will notify client prior. If any damages, missing, very unclean items cost and/or cleaning cost is greater than bond amount client will be given written notification in regards to further payment fee, failure to comply with paying of remaining fee balance will result in CWAE having the right to deducted fee from the client security bond card.

Security card bond details-

Name on Card: _____

Card Number: _____

Expiry Date: _____

CVV (3 Digit pin): _____

I/We, _____ have read and agree to the above terms and conditions.
I/We agree that the above details are correct. Should any of the above details change, we will notify in writing immediately. (Please print, sign & return)

Client's Signature: _____ Date: _____

